

Manor Court Surgery Patient Participation Group Meeting Agenda

Wednesday, 10th September @ 12 midday

1. Welcome and introductions. - Nafisa explained Lynn was unable to attend today's meeting due to an urgent matter arising. Therefore, she was chairing this meeting.
 2. Apologies
 3. Minutes of last meeting and matters arising
 4. Patient survey results and action plan. Discussed the results and the statistics provided by the ICB. Asked the PPG members: what would be your suggestions to get a better uptake and action plan? Richard advised it would be good to put a message on the TV screens and add to the newsletter using the words "I know it takes some time but please complete the survey as it helps us to help you!".
 5. Nafisa reminded all members to book in for their flu jab - all members confirmed they had booked in. Richard commented that America stopped all routine vaccines and to have to opt in if they wanted their children to have a vaccine. Julie asked about the RSV vaccine and informed she already has last year but hadn't received an invite this year. Nafisa informed this vaccine was not an annual one and for adults it lasts for several years.
 6. Newsletter content. Richard suggested it would be good for the newsletter to be emailed to all PPG Members before the PPG next that any discussions/additions can be brought to the next meeting.
 7. New members. Julie commented, we need younger generation people to join. We had addressed this a few years ago however we didn't get any further forward due to a number of attendees that had expressed an interest but didn't attend the meetings. A suggestion was made that maybe a daytime meeting as well as an evening one over MS Teams for working individuals to be able to attend. This is still pending.
 8. AOB. Richard also informed that he is part of a research and has been for the past three years called Health Determinate Research Collaboration. The council have just been awarded £5 million working with the universities, the hospitals, the voluntary sector and the council to facilitate policy decisions, i.e. housing, health inequality, etc.
- Richard also reported that Coventry is a Marmot City [and was the first one ... there are now 40]

A note on Marmot cities...

Marmot cities are part of an initiative aimed at reducing health inequalities by implementing eight key principles that focus on the social determinants of health. These principles emphasize the importance of creating fair opportunities for all residents to lead healthy lives, regardless of their socio-economic status. The initiative encourages cities to collaborate with local communities and stakeholders to develop tailored strategies that address specific health challenges.

Richard received an SMS that he had received via enhanced access, advising him he needed to contact the pharmacist due to his recent bloods and to reduce the risk of heart attacks and strokes. He said he got a little alarmed because he had already just had this discussion with the doctor and she advised that his bloods were normal, so wasn't sure why he received this text. Nafisa said she would investigate and reply back with the outcome.

9. Date and Time of next meeting - 10th December @ 12pm.